

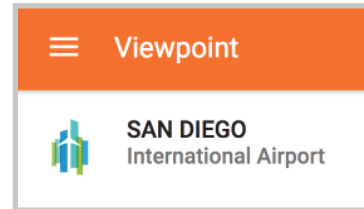
NOISE COMPLAINT APP INSTALL

FOR APPLE

1

Click on the App Link

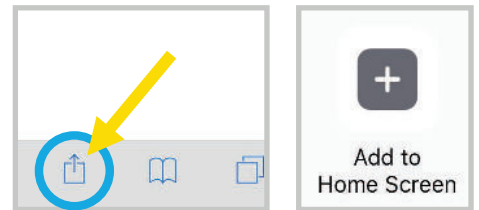
On your mobile device, go to:
<https://viewpoint-app.emsbk.com/san4>



2

Save the App Link

At the bottom of the screen you will see the button with a box and vertical arrow—click on this and scroll over to “Add to Home Screen.”



3

Sign Up

Enter your email address and password. Then, check your email and verify your account.

Note: The confirmation email may be located in your Junk Inbox. Your App Login will be the same Login for the Webtrack Noise Complaint Form.

A screenshot of a "Sign Up" form. At the top, there are two tabs: "LOG IN" and "SIGN UP", with "SIGN UP" being the active tab. Below the tabs are two input fields: "Your email" and "Your password". At the bottom of the form is a red button labeled "SIGN UP".

4

Create Profile

Input the required information under your profile.

Note: After using the App for the first time, choose “Remember my details” and select the “I Accept” button, and your user information will be saved and will not need to be re-entered.

A screenshot of a "Profile Information Required" form. The title "Profile Information Required" is at the top. Below it is a message: "Please supply the necessary profile information before proceeding." There is a toggle switch for "Remember my details" which is currently turned on. Below the toggle is a note: "(Not recommended if on a public or shared computer)". At the bottom right of the form is a button labeled "I ACCEPT".

Send your Suggestions and Feedback

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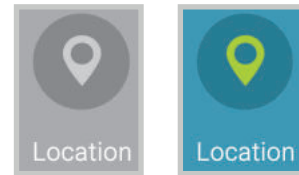
TROUBLESHOOT

1

Turn Address Locator On

Apple: In **Settings**, under **Privacy**, turn Location Services “On.”

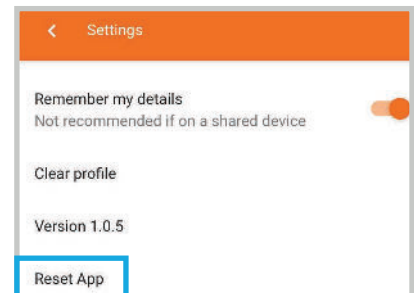
Android: Swipe down from the top of your screen and select the “Location” icon from the menu



2

App Updates

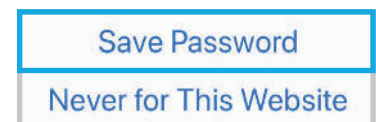
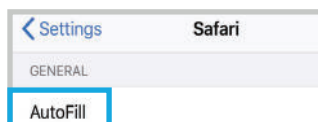
When updates are performed, you will want to reset the app. Select the three dot icon on the top, right-hand side of the app. Click on **Settings**, then click on “Reset App.”



3

Save Log In Info

Apple: To save your Log In and Password to your personal device, go to **Settings** and select **Safari**. Scroll down and select “AutoFill.” Turn **Name and Password** button “On.” After logging into App, select “Save Password.”



Send your Suggestions and Feedback