

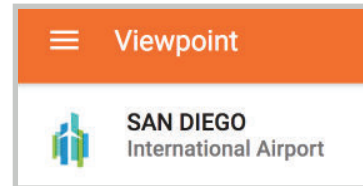
NOISE COMPLAINT APP INSTALL

FOR ANDROID

1

Click on the App Link

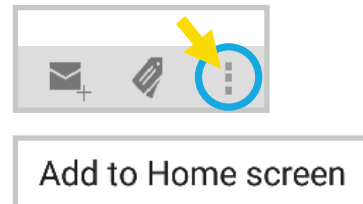
On your mobile device, go to:
<https://viewpoint-app.emsbk.com/san4>



2

Save the App Link

Click on the 3 Menu dots and select
"Add to Home Screen."

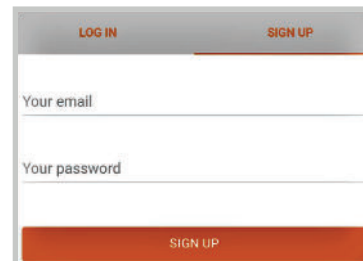


3

Sign Up

Enter your email address and
password. Then, check your email and
verify your account.

Note: The confirmation email may be located in
your Junk Inbox. Your App Login will be the same
Login for the Webtrack Noise Complaint Form.

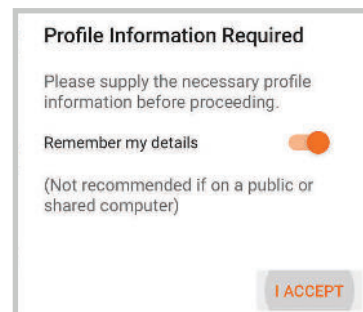


4

Create Profile

Input the required information under
your profile.

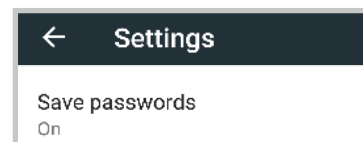
Note: After using the App for the first time, choose
"Remember my details" and select the "I Accept"
button, and your user information will be saved
and will not need to be re-entered.



5

Save Log In Info

Go to **Settings**, select "On" under
"Save Password." This will save your
email address and password.



Send your Suggestions and Feedback

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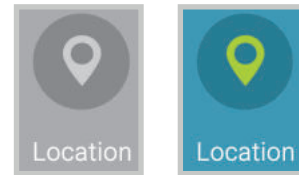
TROUBLESHOOT

1

Turn Address Locator On

Apple: In **Settings**, under **Privacy**, turn Location Services “On.”

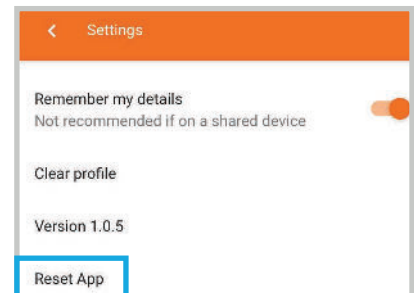
Android: Swipe down from the top of your screen and select the “Location” icon from the menu



2

App Updates

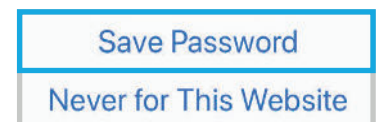
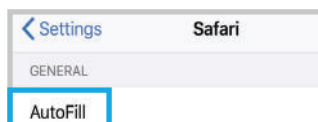
When updates are performed, you will want to reset the app. Select the three dot icon on the top, right-hand side of the app. Click on **Settings**, then click on “Reset App.”



3

Save Log In Info

Apple: To save your Log In and Password to your personal device, go to **Settings** and select **Safari**. Scroll down and select “AutoFill.” Turn **Name and Password** button “On.” After logging into App, select “Save Password.”



Send your Suggestions and Feedback