

# SAN DIEGO INTERNATIONAL AIRPORT

## SOCIAL



**3.2 hrs**

Average hours employees participated in **professional development training in 2020**

Down from **10.5 hours** in 2019  
Consistent with 2017-18

In **2020** employee turnover was higher among women.

 **6%** women

 **3%** men

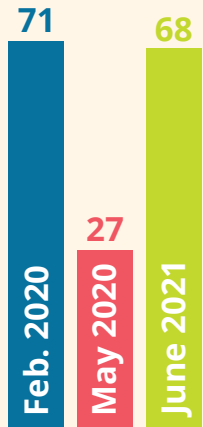
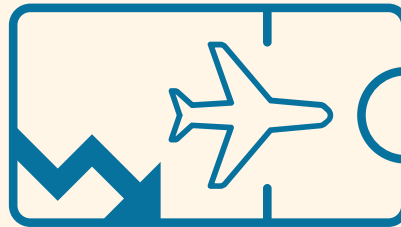
## ECONOMIC



**25.2** MILLION  
Passengers in 2019

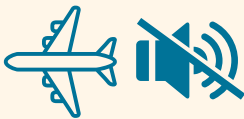
**9.0** MILLION  
Passengers in 2020

**-63%** Passenger Traffic



**Nonstop Destinations**

## ENVIRONMENTAL



**Awarded \$18 million to reduce** noise impacts in the community through **two** FAA airport safety and infrastructure grants

**Committed to 100% Clean Energy**



renewable carbon-free



**85%** of total waste was diverted from the landfill in **2020**

For more information visit [sustain.san.org](https://sustain.san.org)

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COUNTY  
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# SUSTAINABILITY REPORT: 2021 OVERVIEW

At San Diego International Airport (SAN), **sustainability** means more than just conserving water and reducing waste. It means building a business with the future of our community in mind. We strive to be an enduring and resilient enterprise that promotes a more prosperous San Diego region. This year's Sustainability Report traces our journey from the early months of the pandemic when resilience was the watchword, to the early signs of recovery and a healthier, safer future for the region.

For the full report, visit [sustain.san.org](https://sustain.san.org).

## Social: Workforce Development and Retention

We strive to develop leaders and a workforce that reflects the diversity of our community and assure the highest level of commitment, service, and productivity.

### Section goals:

- Train and develop business driven, agile and collaborative capabilities
- Attract a new generation of diverse employees and leaders

## Economic: Providing Air Service in a Pandemic

Despite the challenges brought on by COVID-19, the Airport Authority's flexible and nimble financial strategy allowed us to manage the changes brought on the pandemic while proactively addressing future demand.

### Section goals:

- Align facilities to meet demand, both international and domestic
- Attract domestic and international airlines and passengers
- Invest/participate in innovation that improves efficiency or enhances revenue
- Provide Opportunities for Small, Local, Disadvantaged, and Veteran Owned Businesses



## Environment: Focusing on Environmental Leadership

We aim to operate our airport in a safe, secure and environmentally sound manner that reduces our impact on the natural world through implementation of our Sustainability Management Program (SMP) in seven programmatic areas including energy, water, waste, greenhouse gases and climate resilience, and biodiversity.

### Section goals:

- Reduce Energy Use – Promote a culture of energy efficiency and conservation through quantifiable metrics
- Reduce Cost for Energy – Achieve energy goals in a financially responsible and feasible way
- Reduce GHG Emissions – Use low carbon energy to achieve zero net GHG emissions in facility operations



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