### WORKER RETENTION UPDATE Item B



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San Diego International Airport

Mastering the Art of Airports

#### Actions to Date

- Internal stakeholder meetings
  - Real Estate Management personnel
  - General Counsel
  - Procurement
  - Vice President, Administration
  - Real Estate Management consultant
- Established uniform and clear understanding of worker retention resolution and Board expectations
- Determined worker retention data element requirements to establish database
- Established requirements for communications to Host and affected employees
  - Transmittal letters outlining requirements
  - Employee waiver/consent letters
- Performed research on other airport transitions
  - Seattle
  - LAX

#### **Current Activities**

- Continued due diligence/research of other airport transition plans
- Finalize transmittal documents for review and approval
  - Form letters
  - Disclaimers/waivers
- Determine protocols
  - Roles and responsibilities
- Fit/gap analysis
  - Determine and finalize analysis of features/functions of three various database applications

## Next Steps

- Finalize database decisions
  - Software determination (complete fit/gap analysis)
  - Finalize fields
  - Determine transmittal requirements (preferred media/tools)
- Transmit final documents
  - Letter to Host (requesting employee information)
  - Employee disclaimer/waiver
  - All related forms
- Build and test database by end of January 2012
- Design, develop and test internal and external reports by end of January 2012
- Engage Unite Here! to gain insights and input
- Establish transition team to work with new concessionaires on commitments, expectations and protocols
  - Transition plan
  - Processes, procedures
- Collect and track responses

# Worker Retention Update

Questions?