### **Authority Advisory Committee Meeting Agenda**

Wednesday, February 23, 2022 9:00 A.M.

San Diego International Airport SDCRAA Administration Building 3225 N. Harbor Drive San Diego, California 92101

#### **Board Members**

Gil Cabrera (Chair)
Mary Casillas Salas (Vice Chair)
Catherine Blakespear
Paul Robinson
Paul McNamara
Johanna Schiavoni
James Sly
Nora E. Vargas
Marni von Wilpert

#### **Ex-Officio Board Members**

Col. Thomas M. Bedell Gustavo Dallarda Gayle Miller

President/CEO

Kimberly J. Becker

This meeting of the Authority Advisory Committee of the San Diego County Regional Airport Authority will be conducted pursuant to the provisions of California Assembly Bill 361 which suspends certain requirements of the Ralph M. Brown Act. On February 3, 2022, the San Diego County Regional Airport Authority Board adopted Resolution No. 2022-0021 finding that as a result of the continuing State of Emergency and the fact that local officials have recommended measures to promote social distancing and a finding that meeting in person continues to present imminent risks to the health and safety of attendees, it is in the best interest of the Authority and the public to continue to conduct meetings of the Board's standing committees virtually pursuant to AB 361. Therefore, in the interest of public health, all Committee Members will be participating in the meeting electronically. In accordance with Assembly Bill 361 and Authority Board Resolution No. 2022-0021, there will be no members of the public in attendance at the Committee Meeting. We are providing alternatives to in-person attendance for viewing and participating in the meeting. In lieu of in-person attendance, members of the public may submit their comments in the following manner.

### **Public Comment during Board/Committee Meetings**

If you'd like to speak live during the meeting, please follow these steps to request to speak:

 Step 1: Watch the meeting via the live Webcast located at the following link, <a href="https://www.san.org/Airport-Authority/Meetings-Agendas/Advisory-Committee?EntryId=14987">https://www.san.org/Airport-Authority/Meetings-Agendas/Advisory-Committee?EntryId=14987</a>

PLEASE NOTE: There is approximately 20 seconds of lag time between the meeting and the Webcast.

• **Step 2:** When the Chair introduces the item that you would like to comment on, (or indicates that it is time for Non-Agenda Public Comment), call into the public comment line by following the following directions:

REMINDER: Please do not call until the item you want to comment on is being discussed.

Wednesday, February 23, 2022

- 1. Dial **1-619-737-2396**
- 2. When prompted, input Conference ID: 871 201 490#
- 3. You will then hear: "If you're the meeting organizer, press star now. You are now joining the meeting." Ignore this message.
- 4. After a few seconds, you will hear: "Please wait for the leader to admit you into the meeting, thank you for your patience." This is an indication that you are in the waiting room, Authority staff will admit you into the meeting when it is your time to speak.
- 5. After being admitted into the meeting, your microphone will be live, **please turn off your webcast to avoid feedback**. Staff will then ask you to state your name and begin your comments.

Written Non-Agenda Public comment and/or Public Comment on agenda items may also be submitted to the Authority clerk at <a href="clerk@san.org">clerk@san.org</a>. Comments received no later than 8:30 a.m. on the day of the meeting will be distributed to the Board or Committee and included in the record.

### **How to Watch the Meeting**

You may also view the meeting online at the following link: <a href="https://www.san.org/Airport-Authority/Meetings-Agendas/Advisory-Committee?EntryId=14987">https://www.san.org/Airport-Authority/Meetings-Agendas/Advisory-Committee?EntryId=14987</a>

### **Requests for Accessibility Modifications or Accommodations**

As required by the Americans with Disabilities Act (ADA), requests for agenda information to be made available in alternative formats, and any requests for disability-related modifications or accommodations required to facilitate meeting participation, including requests for alternatives to observing meetings and offering public comment as noted above, may be made by contacting the Authority Clerk at (619) 400-2550 or <a href="mailto:clerk@san.org">clerk@san.org</a>. The Authority is committed to resolving accessibility requests swiftly in order to maximize accessibility.

This Agenda contains a brief general description of each item to be considered. The indication of a recommended action does not indicate what action (if any) may be taken. *Please note that agenda items may be taken out of order.* If comments are made to the Committee without prior notice or are not listed on the Agenda, no specific answers or responses should be expected at this meeting pursuant to State law.

Staff Reports and documentation relating to each item of business on the Agenda are on file in Board Services and are available for public inspection

**Note:** Pursuant to Authority Code Section 2.15, all Lobbyists shall register as an Authority Lobbyist with the Authority Clerk within ten (10) days of qualifying as a lobbyist. A qualifying lobbyist is any individual who receives \$100 or more in any calendar month to lobby any Board Member or employee of the Authority for the purpose of influencing any action of the Authority. To obtain Lobbyist Registration Statement Forms, contact the Board Services/Authority Clerk Department.

Wednesday, February 23, 2022

### **CALL TO ORDER:**

#### **ROLL CALL:**

Committee Members: Oris Dunham, Michael DiGirolamo, Cameron "Cam" Humphres,

Christiana Debenedict, Deanna Spehn, Jeffrey Gattas, Carol Kim, Nikia Clarke, James O'Callaghan, Jaymie Bradford, Christie Marcella, Bill Sandke, Robert Calix, Haney Hong, Kerri Kapich, Brigette Browning, Ann Fox, Jim Gruny, Gita Murthy, Brittany

Applestein Syz

### **CHAIR'S COMMENTS:**

### **NEW BUSINESS:**

### 1. NEW T1 UPDATE:

Dennis Probst, Vice President, Development

### 2. NEW T1 OUTREACH UPDATE:

Michelle Brega, Senior Director, External Relations

### 3. SMALL BUSINESS DEVELOPMENT UPDATE:

Maria Quiroz, Interim Manager Small Business Development

### 4. AIR SERVICE DEVELOPMENT UPDATE:

Hampton Brown, Vice President & Chief Revenue Officer, Marketing & Air Service Development

### **NON-AGENDA PUBLIC COMMENT:**

Non-Agenda Public Comment is reserved for members of the public wishing to address the Committee on matters for which another opportunity to speak **is not provided on the Agenda**, and which is within the jurisdiction of the Board. Please submit a completed speaker slip to the Authority Clerk. *Each individual speaker is limited to three (3) minutes. Applicants, groups and jurisdictions referring items to the Board for action are limited to five (5) minutes.* 

**Note:** Persons wishing to speak on specific items should reserve their comments until the specific item is taken up by the Committee.

### **COMMITTEE MEMBER COMMENTS:**

### **ADJOURNMENT:**

Wednesday, February 23, 2022

### Policy for Public Participation in Board, Airport Land Use Commission (ALUC), and Committee Meetings (Public Comment)

- 1) Persons wishing to address the Board, ALUC, and Committees shall submit an email to the Clerk at <a href="mailto:clerk@san.org">clerk@san.org</a> prior to the initiation of the portion of the agenda containing the item to be addressed (e.g., Public Comment and General Items). Failure to submit an email shall not preclude testimony, if permission to address the Board is granted by the Chair.
- 2) The Public Comment Section at the beginning of the agenda is reserved for persons wishing to address the Board, ALUC, and Committees on any matter for which another opportunity to speak is not provided on the Agenda, and on matters that are within the jurisdiction of the Board.
- 3) Persons wishing to speak on specific items listed on the agenda will be afforded an opportunity to speak during the presentation of individual items. Persons wishing to speak on specific items should reserve their comments until the specific item is taken up by the Board, ALUC and Committees.
- 4) If many persons have indicated a desire to address the Board, ALUC and Committees on the same issue, then the Chair may suggest that these persons consolidate their respective testimonies. Testimony by members of the public on any item shall be limited to three (3) minutes per individual speaker and five (5) minutes for applicants, groups and referring jurisdictions.
- 5) Pursuant to Authority Policy 1.33 (8), recognized groups must register with the Authority Clerk prior to the meeting.

After a public hearing or the public comment portion of the meeting has been closed, no person shall address the Board, ALUC, and Committees without first obtaining permission to do so.

### **Additional Meeting Information**

**NOTE:** This information is available in alternative formats upon request. To request an Agenda in an alternative format, or to request a sign language or oral interpreter, or an Assistive Listening Device (ALD) for the meeting, please telephone the Authority Clerk's Office at (619) 400-2550 at least three (3) working days prior to the meeting to ensure availability.

For your convenience, the agenda is also available to you on our website at www.san.org.

For those planning to attend the Board meeting, parking is available in the public parking lot located directly in front of the Administration Building. Bring your ticket to the third-floor receptionist for validation.

You may also reach the SDCRAA Building by using public transit via the San Diego MTS System, Route 992. For route and fare information, please call the San Diego MTS at (619) 233-3004 or 511.



# New Terminal 1 (NT1) OVERALL PROGRAM SCOPE

Package 1 – Terminal and Roadways Package 2 – Airside Improvements Package 3 – Administration Building **Future Transit Station** 





## NT1 Terminal and Roadways

### MAJOR MILESTONES ACHIEVED

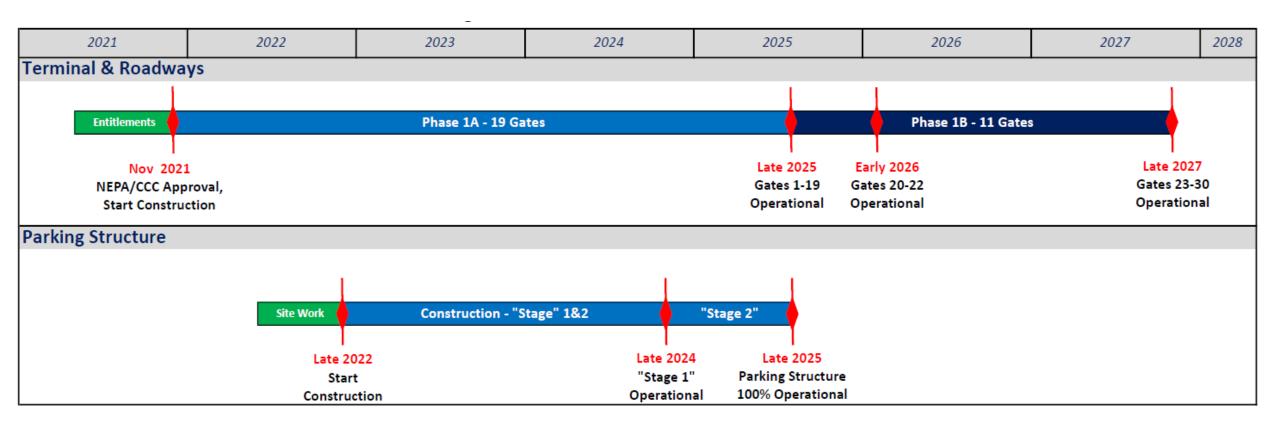
- Board Approval of Maximum Contract Price (MCP) October 07, 2021
- NEPA Approval October 22, 2021
- Turnover Existing T1 Gates 1, 1A, 2 and FMD Buildings - November 01, 2021
- Approval from California Coastal Commission for Start of Construction-November 01, 2021
- PMC Construction Completion -December 20, 2021
- Partially Close Existing T1 Parking Lot -January 2021

### **UPCOMING MAJOR MILESTONES**

- Gates 1/1A/2 Hard Demo Starts February 2022
- Gates 3&4 Closure, B6/G4 Relocation to T2 - February 2022
- Terminal Building Construction Start -Anticipated May 2022



### New T1 Project Timeline / Milestones



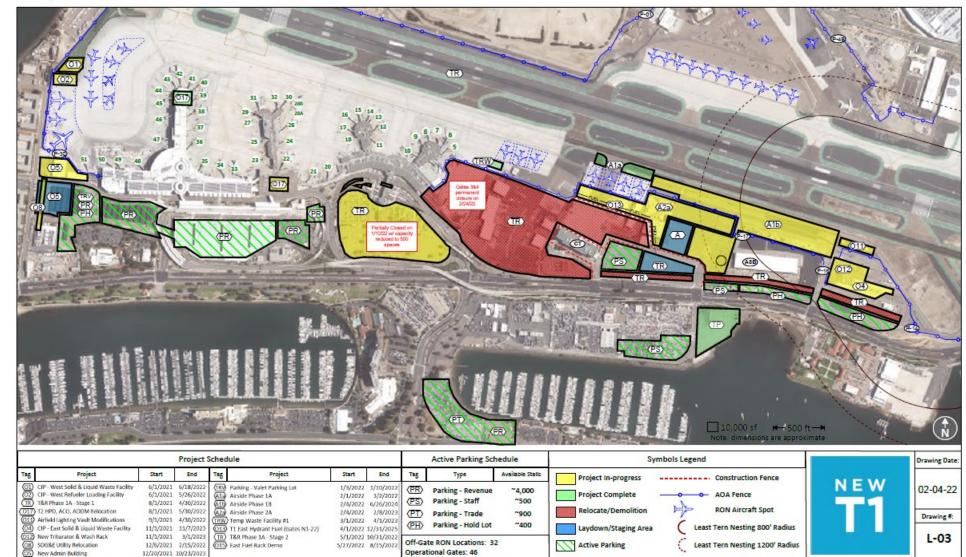


## New T1 Campus-Wide Logistics Plan

### **Campus-Wide Logistics Plan**

2022 Quarter 1
January 1st - March 31st

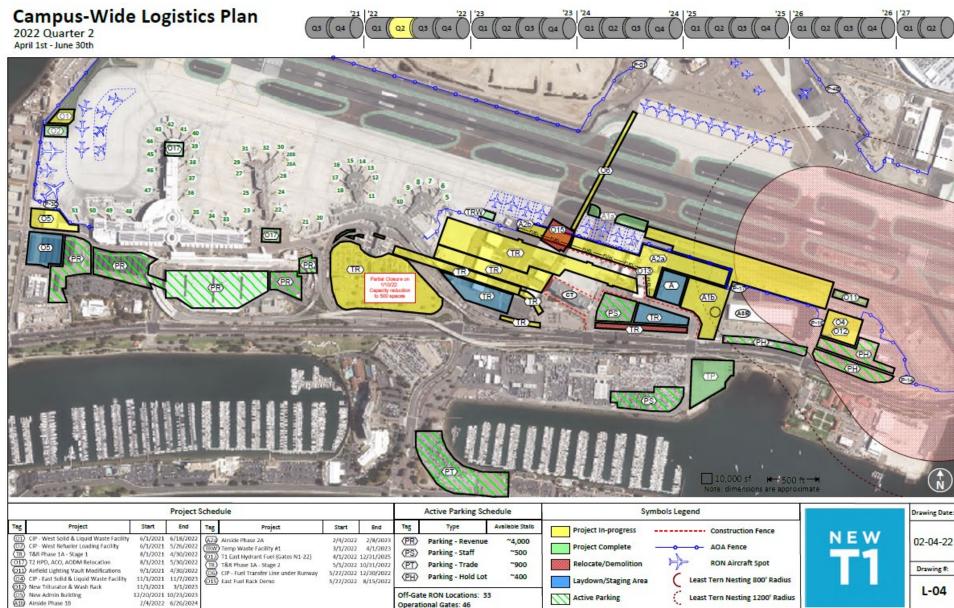






\*Developed by ADP logistics team. Contact ADP Logistics for information regarding this document.

## New T1 Campus-Wide Logistics Plan







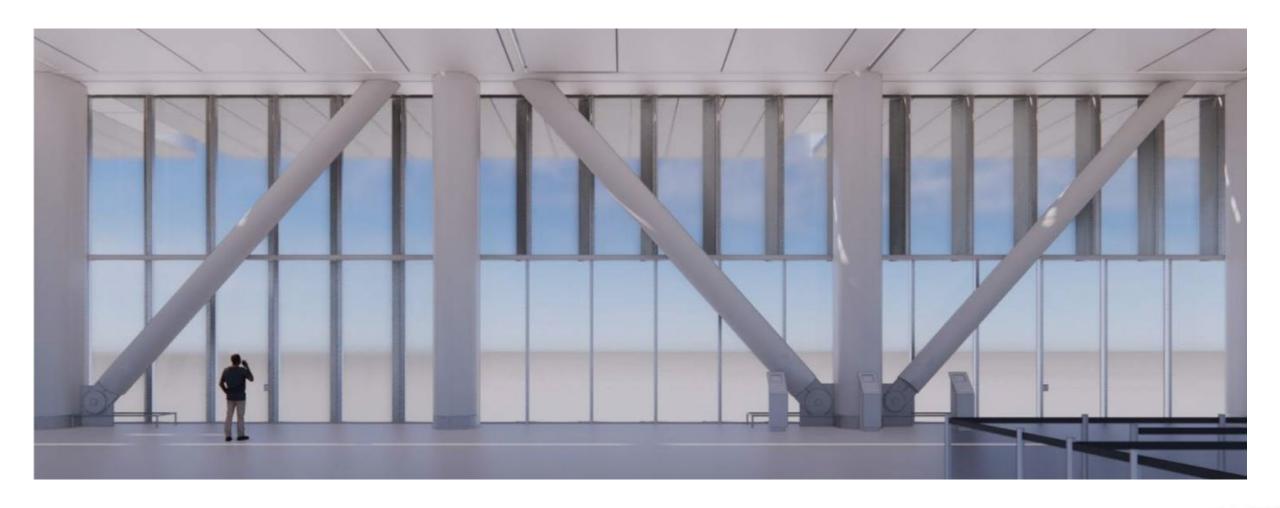


## New Terminal 1 (NT1) Aerial View





## South Façade - Brace Frame





## Ticket Lobby - Pre-Security Checkpoint





## **East Concourse - Looking West**





## Food Hall - East Concourse



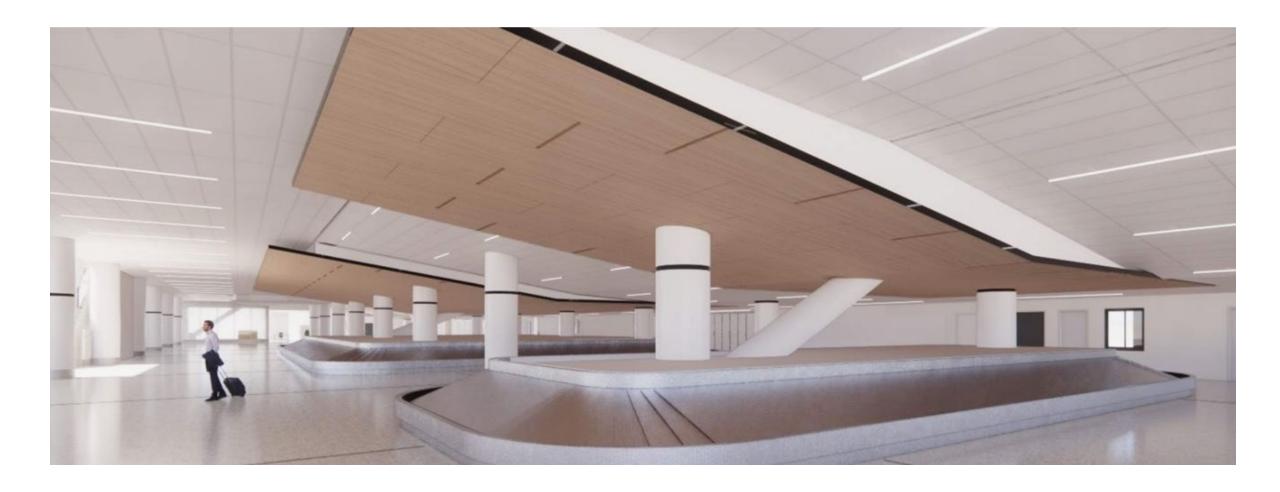


## **Boarding Lounges**





## **Baggage Claim Lobby**





## Arrivals / Passenger Pickup

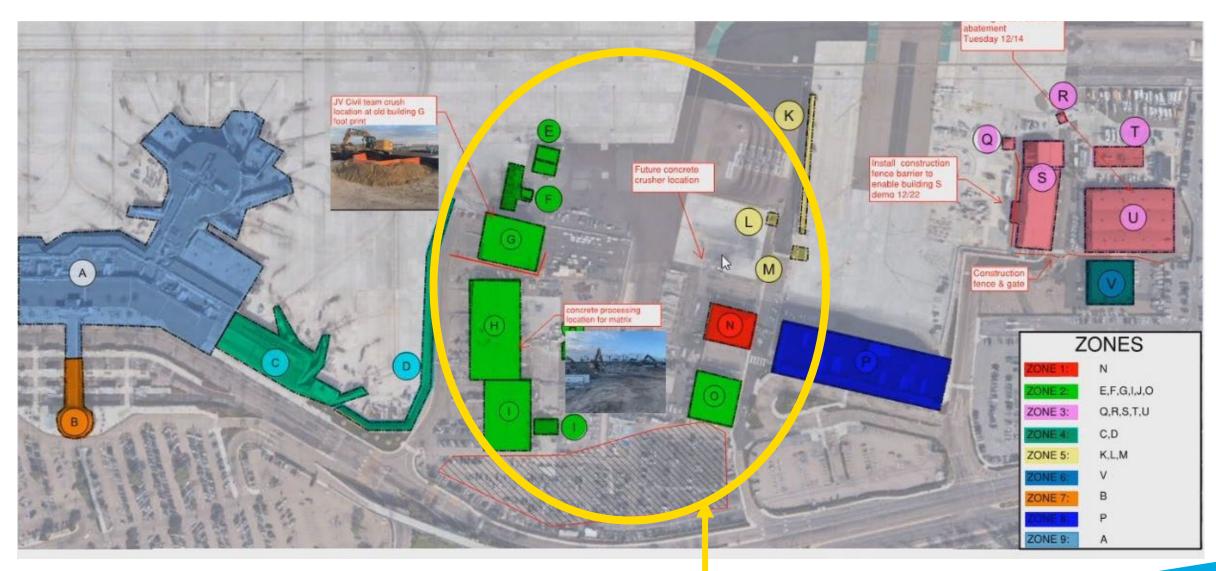




## NT1 Construction Update



### **Demolition Plan**





## Area of Work Q1 2022





## Detail for Area of Work Q1 2022





### Relocation of Historic United Airlines Hangar





### **Exterior Skin Removed**



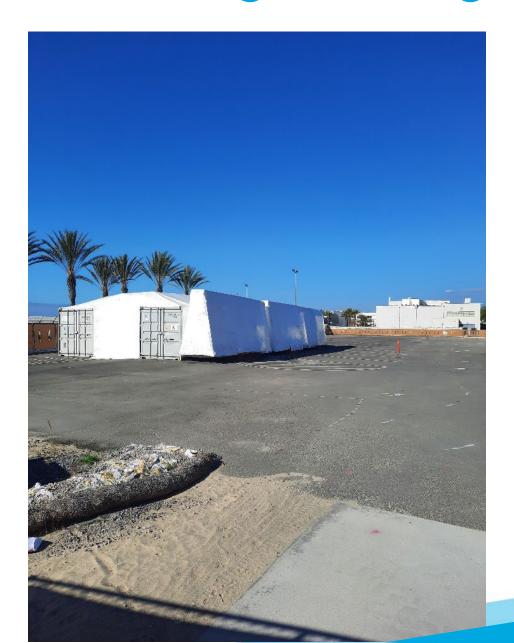


## **Deconstruction of Structural Steel Framing**





### Historic Hangar In Storage Waiting to be Relocated





## New Airline Belly Cargo Facility



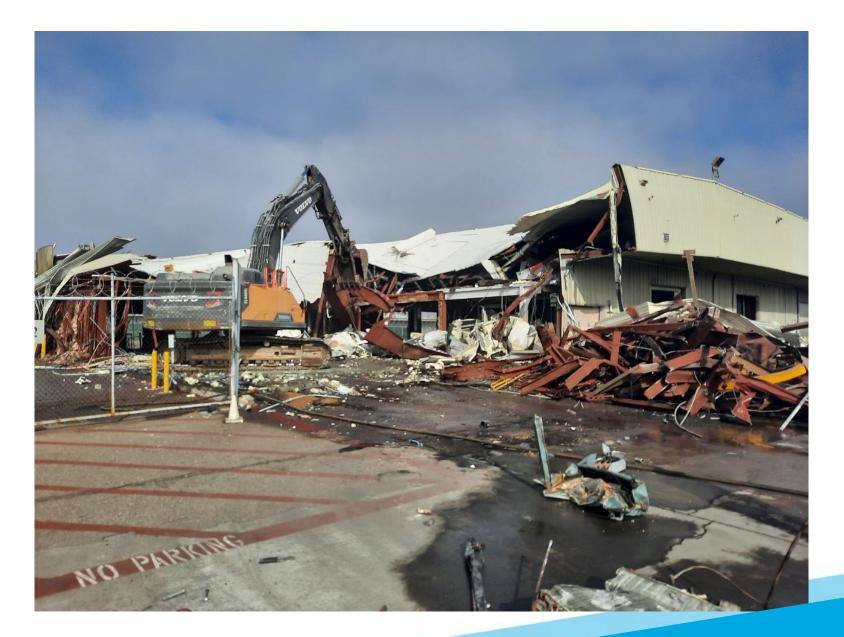


## Old Airline Belly Cargo Buildings





## Airline Belly Cargo Buildings During Demolition





### Airline Belly Cargo Buildings - Crushing Concrete







### Old Facilities Maintenance Department Building (FMD)



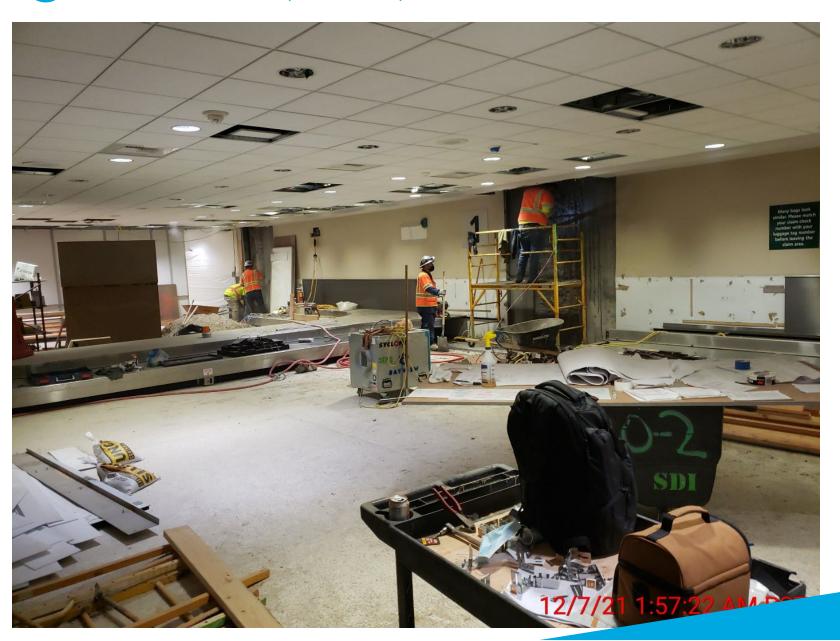


## Old FMD Building After Demolition



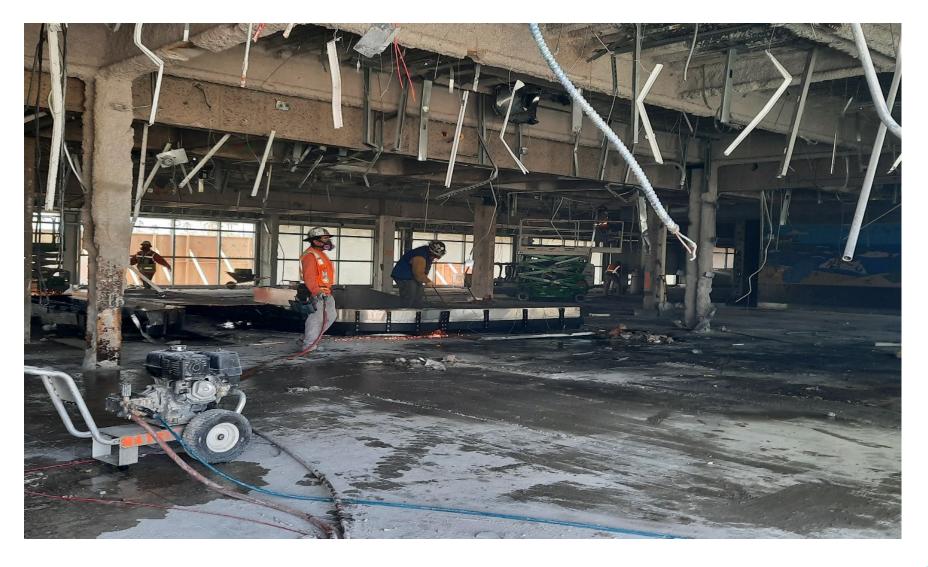


## Existing Gates 1, 1A, & 2 Demolition



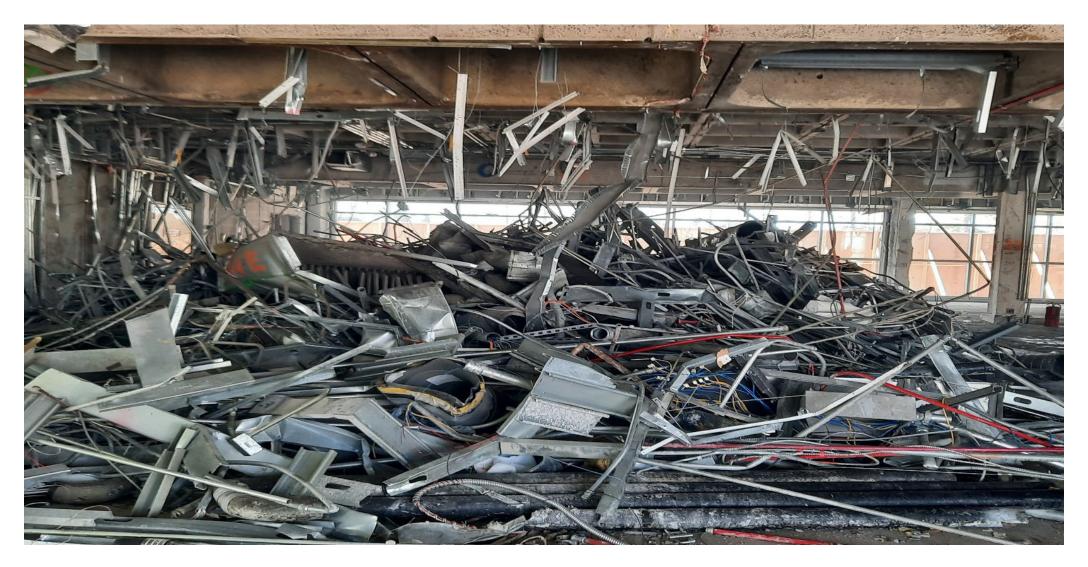


## Existing Gates 1, 1A, & 2 Demolition





## Existing Gates 1, 1A, & 2 Demolition











## **NEW T1 PUBLIC OUTREACH GOAL:**

Generate excitement for the long-awaited New T1, while simultaneously and effectively communicating construction impacts to the community and customer.



## **Messaging Arc**



The New T1: Cleared for Takeoff Groundbreaking - Q4 2021-early 2022

The New T1: Wheels Up
Beginning of Customer Impact - 2022

The New T1: In Flight
Ongoing Project Work - 2023-24

The New T1: On Approach
Nearing Completion – 2025-26

The New T1: Now Arriving *Project Completion – 2027-28* 

### **Milestones**

- Groundbreaking
- EDR, Parking Plaza, Airside Improvements, Admin Building
- First 19 Gates new visitor experience
- Next 11 Gates
- Grand Opening



## "Cleared for Takeoff" New T1 Customer Messaging Goals through 2022

- Generate traveler and community awareness of the New T1 project
  - Groundbreaking event https://www.youtube.c om/watch?v=IltvZ380 9lw
- Minimize inconveniences w/ timely updates on travel impacts
- Provide customer with options, including parking, transit, drop off, TNC, Taxi
- Support airport revenues





# Airport parking will be limited

- Terminal 1 lot is partially closed. [Permanent closure July 2022]
- Reserve your spot now. Check out real-time parking availability and make a reservation at <u>san.org</u> or <u>newT1.com</u>
- Try curbside valet at Terminal 1 or 2.
- Ride the new Terminal Loop Shuttle.



## **Earned Media - Recent Headlines**



The San Diego International Airport's Groundbreaking New Plans for Terminal 1



San Diego Airport Authority Breaks Ground on Project to Replace Terminal 1



San Diego Airport Alert: Construction Forcing Changes in Parking Lots



San Diego International Airport, Other County
Airports to Receive Millions from Infrastructure
Bill



# Paid Media Campaign

**ESTIMATED REACH** 

85%
Leisure Travelers

## **CAMPAIGN GOALS**

- Achieve optimal reach with available resources
- Reach San Diego's leisure travelers
- Support airport revenues

## **DELIVERING 26+ MILLION IMPRESSIONS VIA STRATEGIC MEDIA CHANNELS**

Traditional & Streaming Radio + Digital + Paid Social Media

















# **Campaign Creative**















A New Terminal 1 is coming to San Diego International Airport



Learn more about travel impacts and stay connected: Visit NewT1.com.





## **Outreach to Airlines**

## GOAL: Partner w/ airlines to reach customers booking travel out of SAN

- All airlines contacted; communication ongoing
- Message to airlines: Construction will impact customers traveling out of both terminals. Parking will be limited.
- Impact and timelines communicated
  - Reductions occurring in front of both terminals beginning in Jan
  - Complete loss of T1 parking in July
  - Call to Action: Plan ahead and make a parking reservation.
- Our Ask: Partner with us to get word out to your customers.



# **Current Status with Airlines**

TERMINAL 1 AIRLINES









jetBlue

**TERMINAL 2 AIRLINES** 



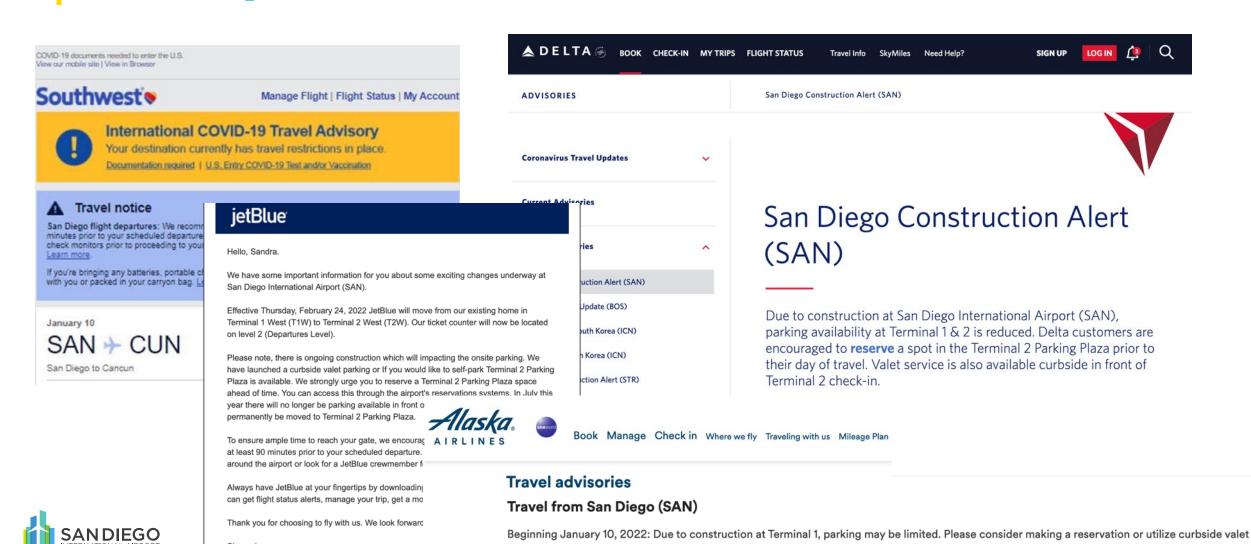








# **Examples of Airline Communications**



service. Learn more about Terminal 1 construction <sup>12</sup> and how it may impact your travel.

## **Owned Channels**

### **ONLINE**

- Airport/Authority social media channels (FB, Instagram, LinkedIn)
- Websites (san.org and NewT1.com), NewT1info@san.org
- 3<sup>rd</sup> Party Map Services (Google, Apple, etc.)

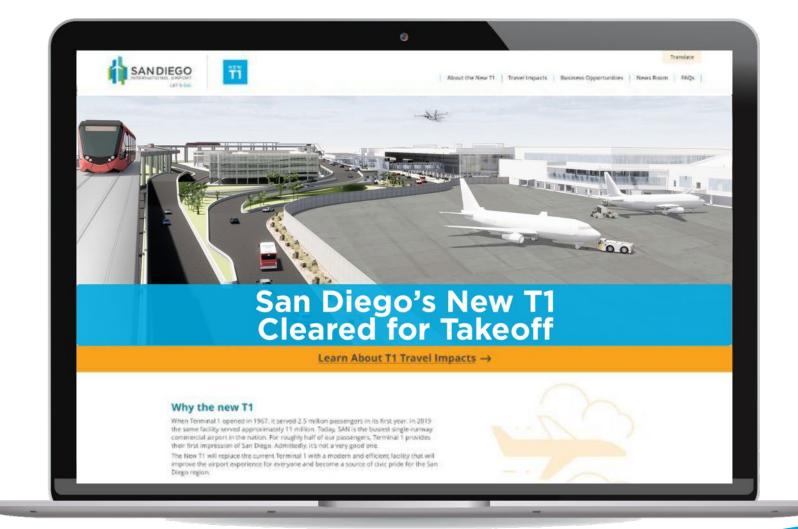
### **ON-AIRPORT**

- TV Networks at all Gate Areas (Reach TV)
- Airport-wide Digital Advertising Network (Clear Channel)
- In-lot Signage and Flier Distribution (ACE Parking)



## TheNewT1.com







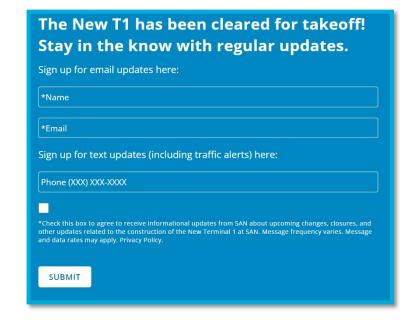
# **Newsletter New T1 Navigator**



**Quarterly Newsletter** 



**Real-Time Construction Alerts** 



Opt-in page on newT1.com



## **Website Additions**

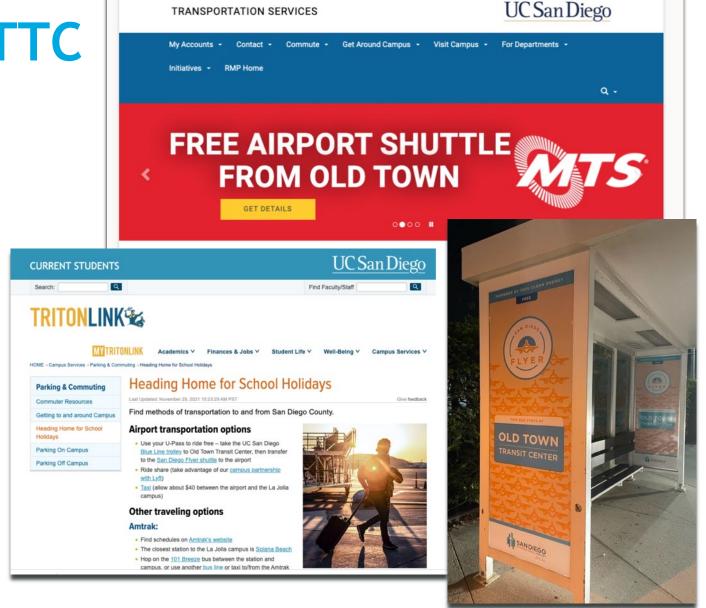
- Redesigned San.org/parking to feature only T1, T2, Valet, and Cell Lot
- Redesigned map of parking lots with current services
- Added scheduled impacts to parking lots and cell lot to **Travel Impacts** page
- Adding Reservations modules to **Travel Impacts** page on NewT1.com
- Adding Real Time Availability module to
   San.org home page and NewT1.com (mid-Jan)





# SD Flyer Free EV Shuttle to/from OTTC

- Shuttle placement at OTTC
- SAN-owned communication channels
- Partner-owned channels
- On-airport signage
- OTTC signage short-term and long-term





# **Ongoing Outreach**





**Presentations** 



Neighboring residential and business outreach



Community events



**Elected Officials** 





## Overview

- Airport Support Facilities
- New T1 Administration Building
- New T1 Terminals and Roadways
- Local Business Certification
- Outreach, Education, & Training
- Upcoming Events





## **Airport Support Facilities**

PROJECT O'	VERVIEW
SUNDT Small Business Commitment	35% (\$83 million)
Subcontracted to Date	\$123 million
Small Business Attainment to Date	57.4% (\$47 million)
Project Completion	100 %







## **New T1 Administration Building**

PROJECT O	VERVIEW
SUNDT Small Business Commitment	35%
Subcontracted to Date	\$13 million
Small Business Attainment to Date	0.4% (\$334,211)
Project Completion	7.3 % (based on cost)







## New T1 Terminals & Roadways

PROJECT O	VERVIEW
ARRIVE Small Business Commitment	25%
Subcontracted to Date	\$67.4 million
Small Business Attainment to Date	47% (31.5 million)
Project Completion	5.5 % (based on cost)







## **Local Business Certification Update**

	ertification oprovals
2019	28
2020	104
2021	297
Total	429



# San Diego International Airport LOCAL BUSINESS ENTERPRISE (LBE) CERTIFICATION

The San Diego County Regional Airport Authority ("Authority") recently launched the Local Business Enterprise (LBE) certification to allow for local business preference in the award of contracts by the Authority. The Authority encourages firms to review the local business criteria and apply for certification. Firms desiring consideration for local business preference must qualify as an LBE prior to solicitation due dates.

#### To apply for the LBE certification:

- · Go to www.san.org/smallbusiness;
- Under "Overview" tab, click on "Get Your Local Business Certified" to load "Local Business Enterprise Affidavit Eligibility"
- Download and complete "Local Business Affidavit Eligibility" Form;
- Follow "submission instructions" on page
   2 of Affidavit to complete submission of Affidavit and supporting documents.



#### NO FEE FOR CERTIFICATION

If you have questions, please contact:

Small Business Development <u>LBE@san.org</u> (619) 400-2568





## Outreach, Education & Training

- OSHA 30-Hour Workshop 7 attendees
- Turner School of Construction Mgt. 65 graduates
- Meet the Primes 332 attendees
- End of Federal Fiscal Year Joint Venture Compliance
   Training 12 attendees
- Veterans Appreciation Panel 72 attendees
- Attended 8 external outreach events 564 businesses
- 2 LBE Certification and How to do Business with the Airport Training (New T1) - 85 attendees
- Airside Outreach Event 155 attendees
- Labor Compliance (New T1) 42 attendees
- Administration Building Matchmaking Event
   17 firms met with SBD. 320 total attendees
- Business Incentive Credits 35 attendees
- Airport Rental Car Center Diversity Outreach Event 200 attendees







## **Upcoming Events**



# Veterans Appreciation Panel

Nov. 17, 2022



- Airport Rental Car Supplier Diversity Outreach Day April 26<sup>th</sup>, 2022
- Turner School of Construction Mgt.
   Spring and Fall 2022
- DBE Outreach Event July 14<sup>th</sup>, 2022
- Meet the Primes Matchmaking October 11<sup>th</sup> & October 18<sup>th</sup>, 2022
- Veterans Appreciation Panel November 17<sup>th</sup>, 2022



October 11<sup>th</sup>, 2022 October 18<sup>th</sup>, 2022

## 2022 Meet the Primes Matchmaking

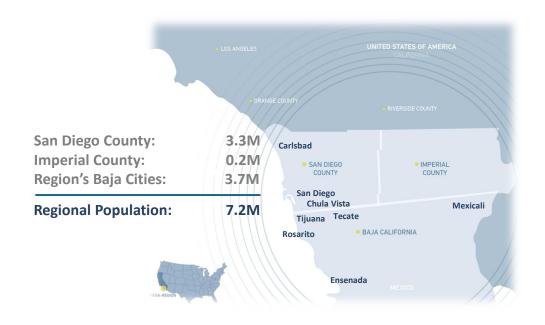






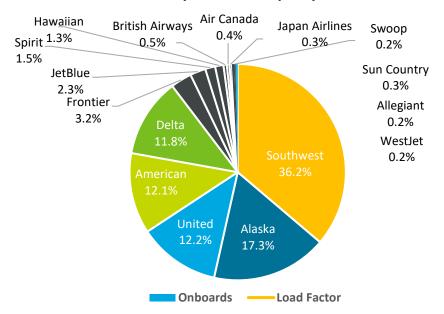


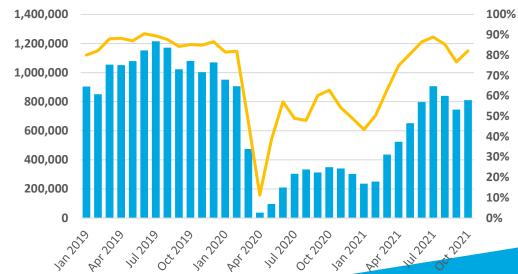
## Market Snapshot



#5	#6	#7	#8	#9	#10
San Diego	Houston	DC	Philly	Miami	Atlanta
7.2M	7.1M	6.4M	6.3M	6.1M	6.1M

#### **February 2022 Seat Capacity**

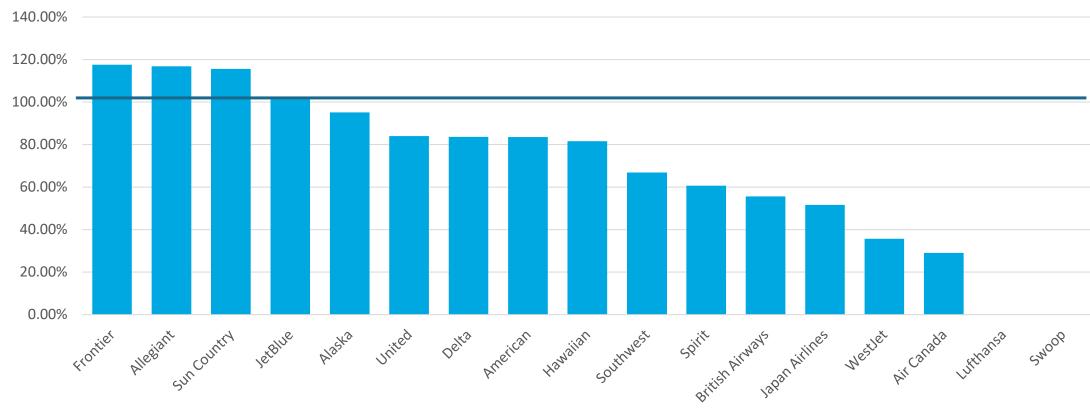






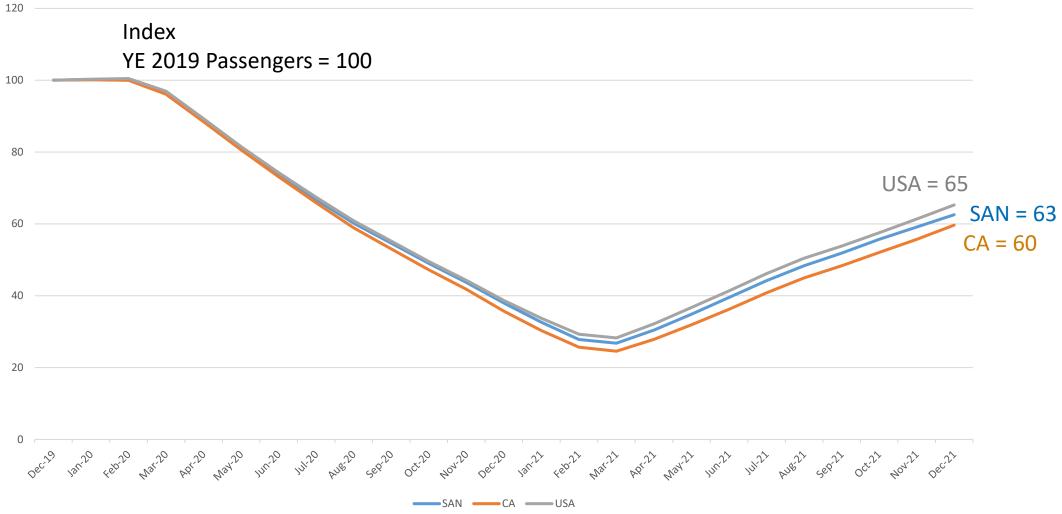
## February 2022 Airline Recovery at SAN

## Percent of February 2019 Capacity



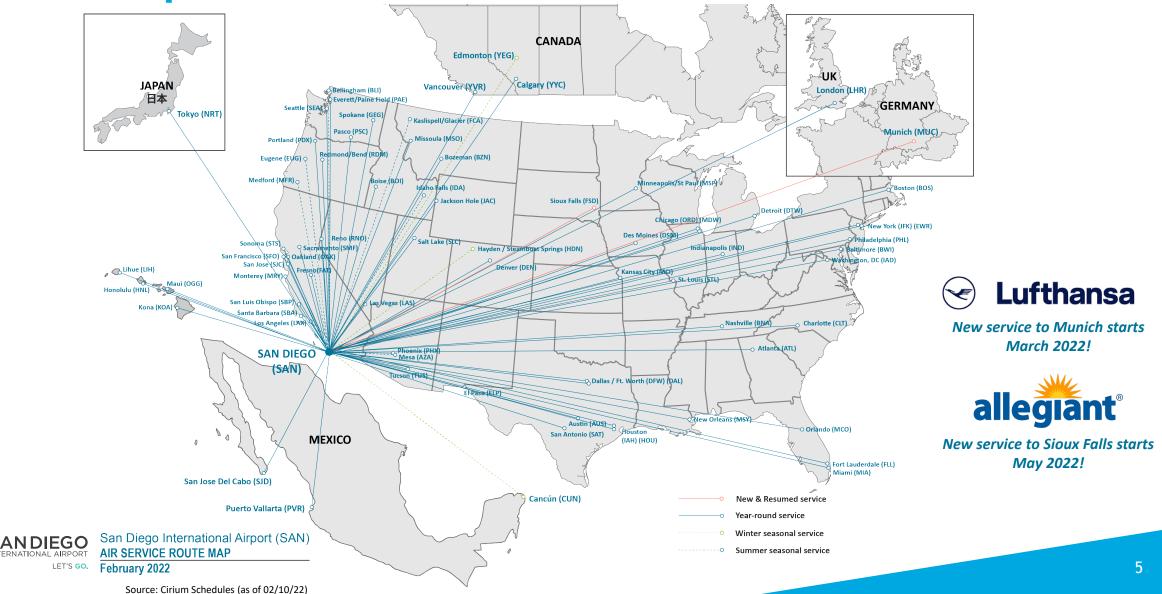


## SAN: Leading California Recovery





Nonstop to 70+ Destinations



# How has Pandemic Changed Key Domestic O&D Markets

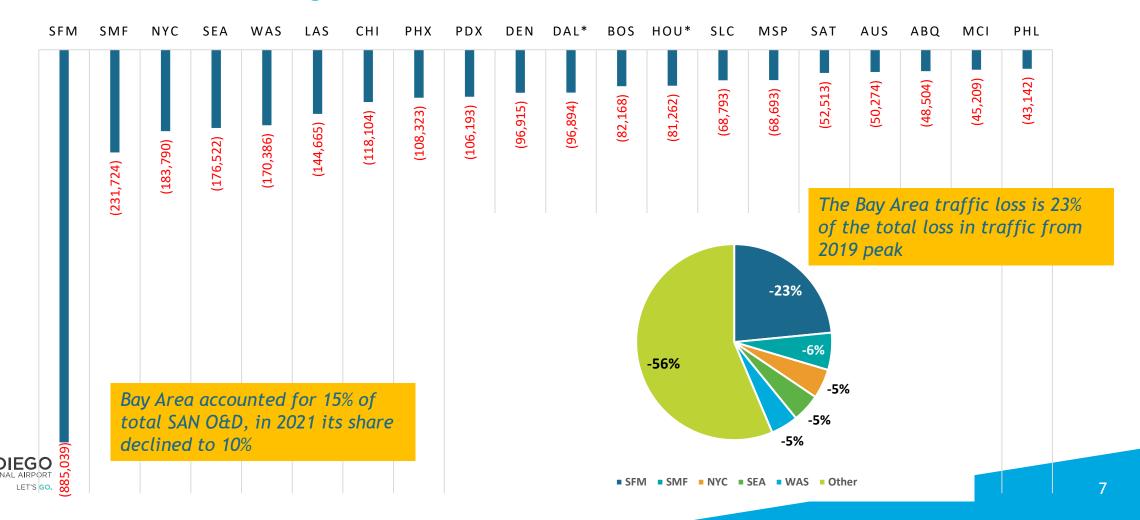
ZUZI					
Rank	Metro	Region	PDEW	Change in Rank	Change in Pax vs 2019
1	SFM*	Bay Area	2,017	-	-55%
2	SEA	Seattle	1,048	_	-32%
3	NYC*	New York Area	937	+1	-35%
4	DEN	Denver	891	+3	-23%
5	SMF	Sacramento	889	-2	-42%
6	CHI*	Chicago Area	882	-1	-27%
7	LAS	Las Vegas	805	-1	-33%
8	DAL*	Dallas Ft Worth Area	682	+2	-28%
9	PHX	Phoenix	668		-31%
10	WAS*	Washington DC/Baltimore	659	-2	-41%
11	HNL	Honolulu	484	+6	6%
12	PDX	Portland OR	481	-1	-38%
13	SLC	Salt Lake	456	+1	-29%
14	HOU*	Houston Area	436	-2	-34%
15	BOS	Boston	421	-3	-35%
16	MSP	Minneapolis St Paul	378	-1	-33%
17	AUS	Austin	331	-1	-29%
18	ATL	Atlanta	321	-	-24%
19	OGG	Maui	313	+7	11%
20	MIM*	Miami Area	281	+1	-17%

1       SFM*       Bay Area       4,441         2       SEA       Seatlle       1,531         3       SMF       Sacramento       1,524         4       NYC*       New York Area       1,441         5       CHI*       Chicago Area       1,206         6       LAS       Las Vegas       1,201         7       DEN       Denver       1,156         8       WAS*       Washington DC/Baltimore Area       1,126         9       PHX       Phoenix       965         10       DAL*       Dallas Ft Worth Area       948         11       PDX       Portland OR       772         12       HOU*       Houston Area       659         13       BOS       Boston       646         14       SLC       Salt Lake       644         15       MSP       Minneapolis St Paul       566         16       AUS       Austin       469         17       HNL       Honolulu       457         18       ATL       Atlanta       422         19       MCO       Orlando       363         20       PHL       Philadelphia       354	Rank	True Dest		PDEW
3       SMF       Sacramento       1,524         4       NYC*       New York Area       1,441         5       CHI*       Chicago Area       1,206         6       LAS       Las Vegas       1,201         7       DEN       Denver       1,156         8       WAS*       Washington DC/Baltimore Area       1,126         9       PHX       Phoenix       965         10       DAL*       Dallas Ft Worth Area       948         11       PDX       Portland OR       772         12       HOU*       Houston Area       659         13       BOS       Boston       646         14       SLC       Salt Lake       644         15       MSP       Minneapolis St Paul       566         16       AUS       Austin       469         17       HNL       Honolulu       457         18       ATL       Atlanta       422         19       MCO       Orlando       363	1	SFM*	Bay Area	4,441
4       NYC*       New York Area       1,441         5       CHI*       Chicago Area       1,206         6       LAS       Las Vegas       1,201         7       DEN       Denver       1,156         8       WAS*       Washington DC/Baltimore Area       1,126         9       PHX       Phoenix       965         10       DAL*       Dallas Ft Worth Area       948         11       PDX       Portland OR       772         12       HOU*       Houston Area       659         13       BOS       Boston       646         14       SLC       Salt Lake       644         15       MSP       Minneapolis St Paul       566         16       AUS       Austin       469         17       HNL       Honolulu       457         18       ATL       Atlanta       422         19       MCO       Orlando       363	2	SEA	Seatlle	1,531
5       CHI*       Chicago Area       1,206         6       LAS       Las Vegas       1,201         7       DEN       Denver       1,156         8       WAS*       Washington DC/Baltimore Area       1,126         9       PHX       Phoenix       965         10       DAL*       Dallas Ft Worth Area       948         11       PDX       Portland OR       772         12       HOU*       Houston Area       659         13       BOS       Boston       646         14       SLC       Salt Lake       644         15       MSP       Minneapolis St Paul       566         16       AUS       Austin       469         17       HNL       Honolulu       457         18       ATL       Atlanta       422         19       MCO       Orlando       363	3	SMF	Sacramento	1,524
6       LAS       Las Vegas       1,201         7       DEN       Denver       1,156         8       WAS*       Washington DC/Baltimore Area       1,126         9       PHX       Phoenix       965         10       DAL*       Dallas Ft Worth Area       948         11       PDX       Portland OR       772         12       HOU*       Houston Area       659         13       BOS       Boston       646         14       SLC       Salt Lake       644         15       MSP       Minneapolis St Paul       566         16       AUS       Austin       469         17       HNL       Honolulu       457         18       ATL       Atlanta       422         19       MCO       Orlando       363	4	NYC*	New York Area	1,441
7       DEN       Denver       1,156         8       WAS*       Washington DC/Baltimore Area       1,126         9       PHX       Phoenix       965         10       DAL*       Dallas Ft Worth Area       948         11       PDX       Portland OR       772         12       HOU*       Houston Area       659         13       BOS       Boston       646         14       SLC       Salt Lake       644         15       MSP       Minneapolis St Paul       566         16       AUS       Austin       469         17       HNL       Honolulu       457         18       ATL       Atlanta       422         19       MCO       Orlando       363	5	CHI*	Chicago Area	1,206
8       WAS*       Washington DC/Baltimore Area       1,126         9       PHX       Phoenix       965         10       DAL*       Dallas Ft Worth Area       948         11       PDX       Portland OR       772         12       HOU*       Houston Area       659         13       BOS       Boston       646         14       SLC       Salt Lake       644         15       MSP       Minneapolis St Paul       566         16       AUS       Austin       469         17       HNL       Honolulu       457         18       ATL       Atlanta       422         19       MCO       Orlando       363	6	LAS	Las Vegas	1,201
9       PHX       Phoenix       965         10       DAL*       Dallas Ft Worth Area       948         11       PDX       Portland OR       772         12       HOU*       Houston Area       659         13       BOS       Boston       646         14       SLC       Salt Lake       644         15       MSP       Minneapolis St Paul       566         16       AUS       Austin       469         17       HNL       Honolulu       457         18       ATL       Atlanta       422         19       MCO       Orlando       363	7	DEN	Denver	1,156
10       DAL*       Dallas Ft Worth Area       948         11       PDX       Portland OR       772         12       HOU*       Houston Area       659         13       BOS       Boston       646         14       SLC       Salt Lake       644         15       MSP       Minneapolis St Paul       566         16       AUS       Austin       469         17       HNL       Honolulu       457         18       ATL       Atlanta       422         19       MCO       Orlando       363	8	WAS*	Washington DC/Baltimore Area	1,126
11       PDX       Portland OR       772         12       HOU*       Houston Area       659         13       BOS       Boston       646         14       SLC       Salt Lake       644         15       MSP       Minneapolis St Paul       566         16       AUS       Austin       469         17       HNL       Honolulu       457         18       ATL       Atlanta       422         19       MCO       Orlando       363	9	PHX	Phoenix	965
12       HOU*       Houston Area       659         13       BOS       Boston       646         14       SLC       Salt Lake       644         15       MSP       Minneapolis St Paul       566         16       AUS       Austin       469         17       HNL       Honolulu       457         18       ATL       Atlanta       422         19       MCO       Orlando       363	10	DAL*	Dallas Ft Worth Area	948
13       BOS       Boston       646         14       SLC       Salt Lake       644         15       MSP       Minneapolis St Paul       566         16       AUS       Austin       469         17       HNL       Honolulu       457         18       ATL       Atlanta       422         19       MCO       Orlando       363	11	PDX	Portland OR	772
14       SLC       Salt Lake       644         15       MSP       Minneapolis St Paul       566         16       AUS       Austin       469         17       HNL       Honolulu       457         18       ATL       Atlanta       422         19       MCO       Orlando       363	12	HOU*	Houston Area	659
15       MSP       Minneapolis St Paul       566         16       AUS       Austin       469         17       HNL       Honolulu       457         18       ATL       Atlanta       422         19       MCO       Orlando       363	13	BOS	Boston	646
16       AUS       Austin       469         17       HNL       Honolulu       457         18       ATL       Atlanta       422         19       MCO       Orlando       363	14	SLC	Salt Lake	644
17       HNL       Honolulu       457         18       ATL       Atlanta       422         19       MCO       Orlando       363	15	MSP	Minneapolis St Paul	566
18         ATL         Atlanta         422           19         MCO         Orlando         363	16	AUS	Austin	469
19 MCO Orlando 363	17	HNL	Honolulu	457
<u>.                                    </u>	18	ATL	Atlanta	422
20 PHL Philadelphia 354	19	MCO	Orlando	363
	20	PHL	Philadelphia	354



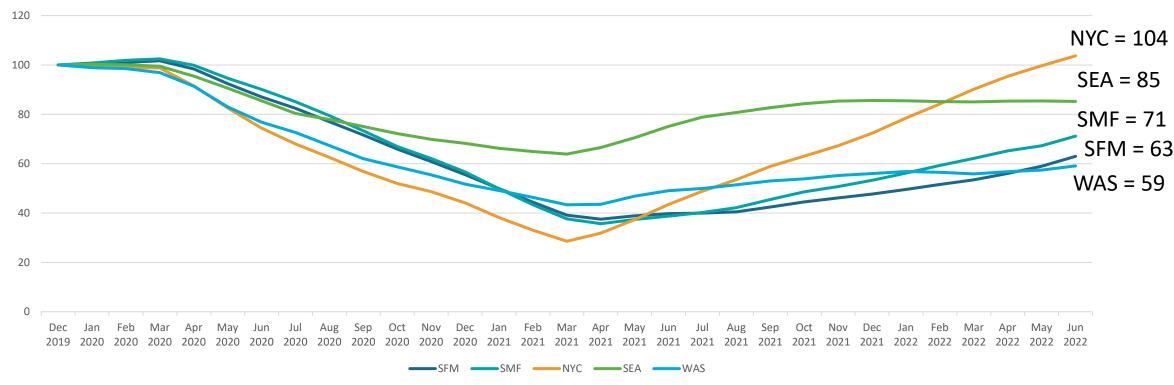
# Decline in San Francisco Area Traffic Accounts for nearly 900,000 of the Total Decline in O&D Passengers from Peak (2019)

## Total Net Decline Passengers 2021 versus 2019



## Indexed Capacity Trend in Critical Recovery Markets

## New York now has more annualized nonstop seats than 2019

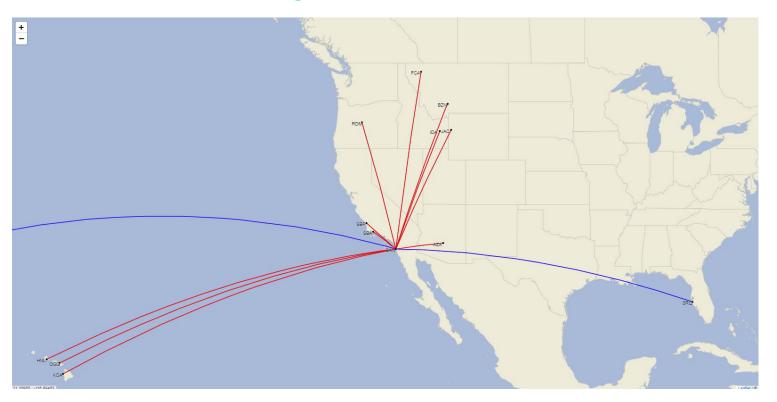




Rolling 12-mo average capacity index 2019 = 100

# The Outliers - 13 Markets grew more than 5 PDEW in 2021 versus 2019

11 of the 13 markets grew as a result of new or enhanced air service



<u>Market</u>	PDEW Growth
Maui, HI	31
Honolulu, HI	27
Kona, HI	22
Redmond/Bend, OR	15
San Luis Obispo, CA	9
Kalispell, MT	8
Mesa, AZ	8
Idaho Falls, ID	7
Bozeman, MT	7
Jackson Hole, WY	7
Santa Barbara, CA	6
Sarasota, FL	6 via conx
Guam	6 via conx



# How has Pandemic Changed Key International O&D Markets

(International down 68% vs Peak)

### 2021

	*************				
Rank	Metro	Region	PDEW	Change in Rank	Change in Pax vs 2019
1	SJD	Los Cabos	148	-	(32%)
2	PVR	Puerto Vallarta	60	+5	(1%)
3	CUN	Cancun	57	+8	17%
4	LHR	London	30	-	(77%)
5	YYZ	Toronto	28	-2	(82%)
6	NRT	Tokyo	25	-1	(74%)
7	YVR	Vancouver	25	-5	(86%)
8	YYC	Calgary	15	-2	(82%)
9	CDG	Paris	14	+1	(71%)
10	SJO	San Jose CR	13	+16	(41%)
11	FRA	Frankfurt	13	+1	(70%)
12	MEX	Mexico City	13	+12	(45%)
13	AMS	Amsterdam	13	-4	(74%)
14	ICN	Seoul	11	-	(72%)
15	YUL	Montréal	10	-7	(82%)

### 2019

Rank	Metro	Region	PDEW
1	SJD	Los Cabos	218
2	YVR	Vancouver	181
3	YYZ	Toronto	159
4	LHR	London	131
5	NRT	Tokyo	99
6	YYC	Calgary	86
_		5	
7	PVR	Puerto Vallarta	60
8	YUL	Montréal	55
9	AMS	Amsterdam	51
10	CDG	Paris	49
11	CUN	Cancun	49
12	FRA	Frankfurt	45
13	YEG	Edmonton	41
14	ICN	Seoul	41
15	MNL	Manila	34



## International Rebound

New Services to Canada, Service restored to Europe with Increased Summer Capacity



 British Airways SAN-LHR ramping to daily service by Summer A new aircraft A350-1000 will serve the market with 331 seats - roughly matches pre-pandemic 747-400 capacity

### Lufthansa

• Lufthansa resumes service on SAN-MUC (replaces SAN-FRA), 3x weekly initially and ramping to 5x weekly during peak summer

A350-900 will also serve this market with 293 seats - increase from Summer 2019 capacity



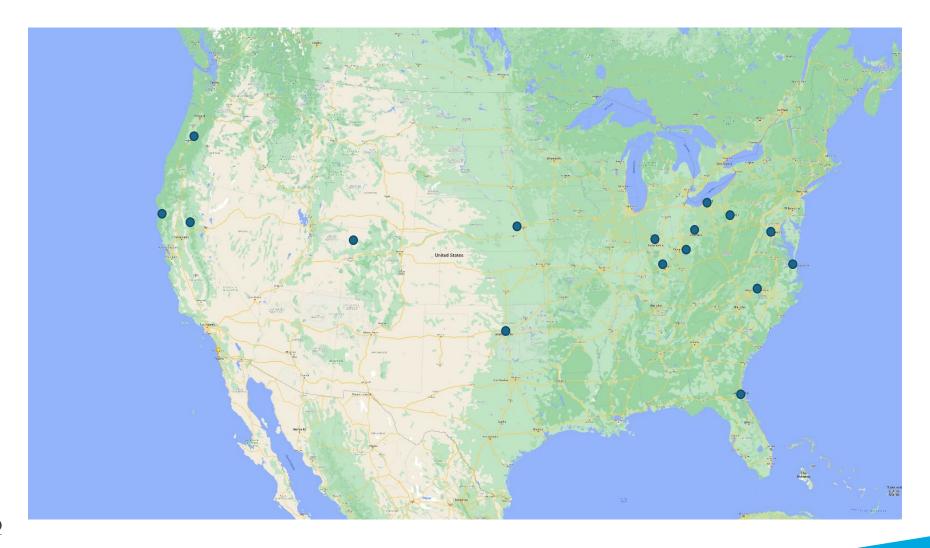
Japan Airlines restored Tokyo service in March 2021 on less than daily B787-8



Swoop added service to Edmonton, Westjet has restored service to Calgary and Air Canada has restored service to Vancouver, Toronto returns on March 3rd and...



# **Domestic Opportunities**





## International Objectives

- Stabilize current international air service
  - SAN-LHR
  - SAN-NRT
  - SAN-MUC
  - Restore seasonal Europe flying
- Latin American hub
- European growth in medium-term
- Asian growth in medium to long-term
- Pursue Canadian and Mexican opportunities based on market size and connective opportunities

