



Ground Transportation Ad Hoc Committee

Innovations in Ground Transportation Operations



PREPARED BY:
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Introduction

- ▶ William (Bill) Schmitz, P.E. (MN)
 - 11 years of experience (2 years at SAN)
 - Background includes planning, programming, design, construction, and operations
 - Varied clients and services including airport landside, transit, highway, and structured parking
- ▶ Kimley-Horn and Associates
 - Multi-disciplinary consultants
 - Served SDCRAA for over 20 years
 - Currently working at over 24 of the top 30 US airports by enplanement

eDispatch - MSP Virtual Taxi Hold Lot



- ▶ eDispatch vision: Fully virtual lot
- ▶ Operator Engagement: Wary of fully virtual lot
- ▶ Implemented in June 2018
- ▶ eDispatch allows:
 - Queue length check before entering lot
 - Holds driver spot in queue if leave hold lot
- ▶ eDispatch requires:
 - Valid e-mail address
 - Web account
 - Text message capable phone

Status	Post Road Holding (Holding)
Date and Time	05/10/2018 9:56AM
Estimated wait time	4:15
Queue Length	196

Image Source: Metropolitan Airport Commission, 2018

eDispatch - MSP Virtual Taxi Hold Lot



▶ How eDispatch Works

- Driver logs into the app and checks the queue length
 - The driver decides when to head to the hold lot
- Driver enters the hold lot and enters the queue
 - The driver decides whether to wait in the hold lot
- Driver position in the first in first out queue is maintained on the virtual list, which is also displayed at the hold lot
- Text messages are sent to drivers who have left the lot to remind them to return
- Driver returns to the hold lot when directed and is dispatched based on the virtual list of first in first out

Registered eDispatch
[Position: 181]

Please drive to the Post
road Holding Lot. You must
arrive before 3:24PM

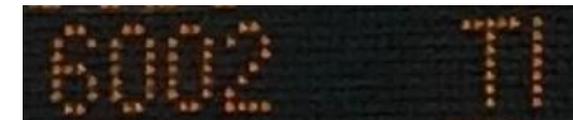


Image Source: Metropolitan Airport Commission, 2018

eDispatch - MSP Virtual Taxi Hold Lot



► So what...

- Fewer taxis in hold lot
- Fewer police calls to hold lot
- Reduction in airport staff enforcement
- Operator support and positive feedback
- High operator usage of virtual system near 80%

► Credits:

- Brandon Simon, Metropolitan Airports Commission

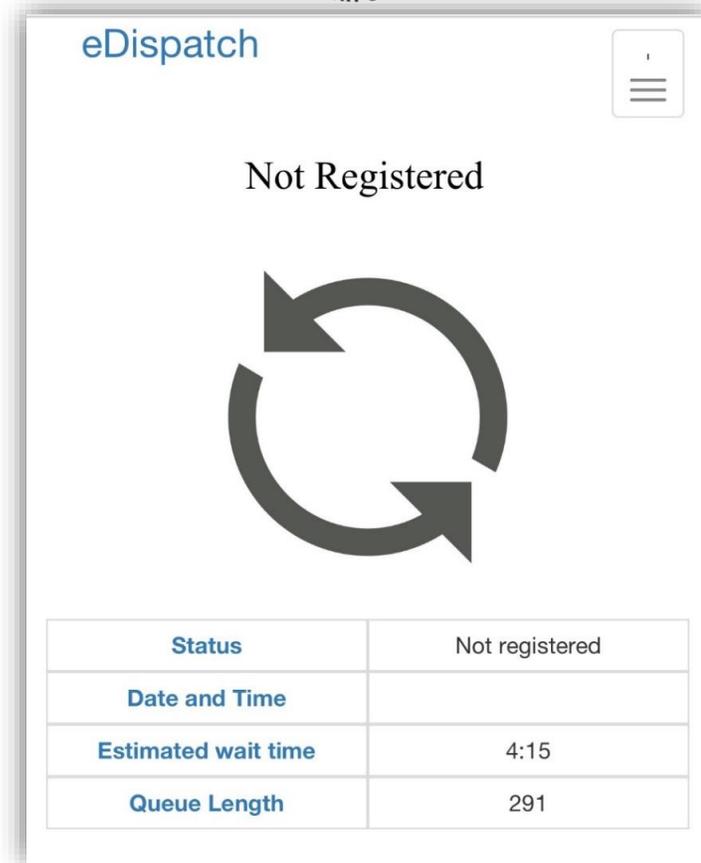


Image Source: Metropolitan Airport Commission, 2018

License Plate Recognition (LPR)

► Possible uses

- Parking
- Roadway
 - Real time vehicle classification
 - Tolling
- Commercial vehicles
 - Compliment or replace AVI systems
 - Enforcement
 - Identify unknown commercial vehicles



Image Source: TransCore, 2018

Open Road Tolling

- ▶ Currently only one US Airport
 - Dallas Fort Worth
- ▶ 14 UK airports
- ▶ How it works
 - Multiple cameras capture images of license plate
 - Images processed to determine license plate number



Image Source: TransCore, 2018

Open Road Tolling

► Challenges

- Manual processing of images that cannot be automatically determined
- DMV / agency interface and coordination
- Process for collecting revenue from irregular facility users
- Public perception

► Credits:

- Forrest Swanson, TransCore

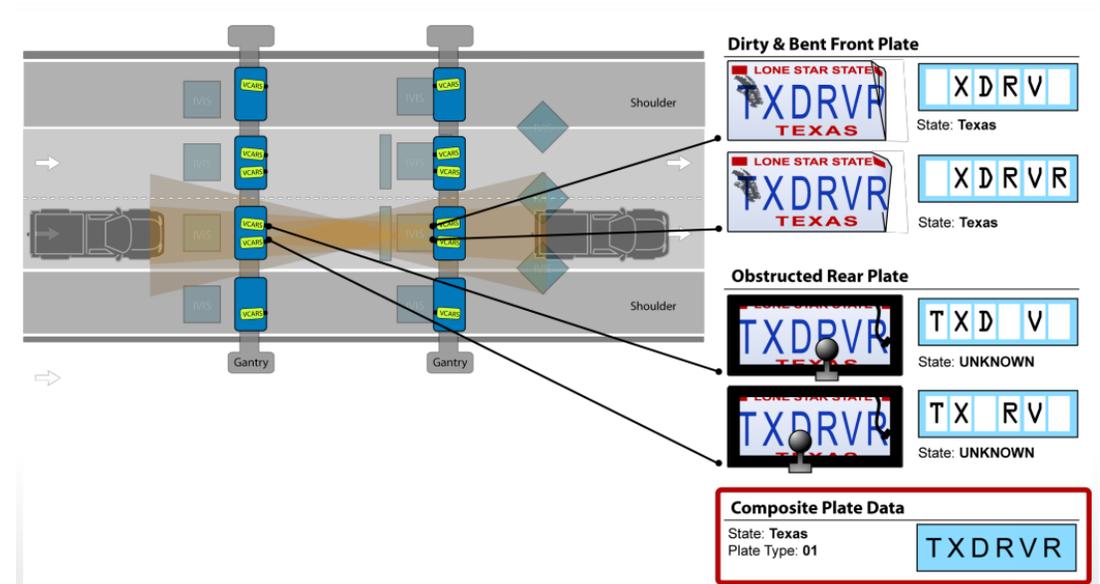
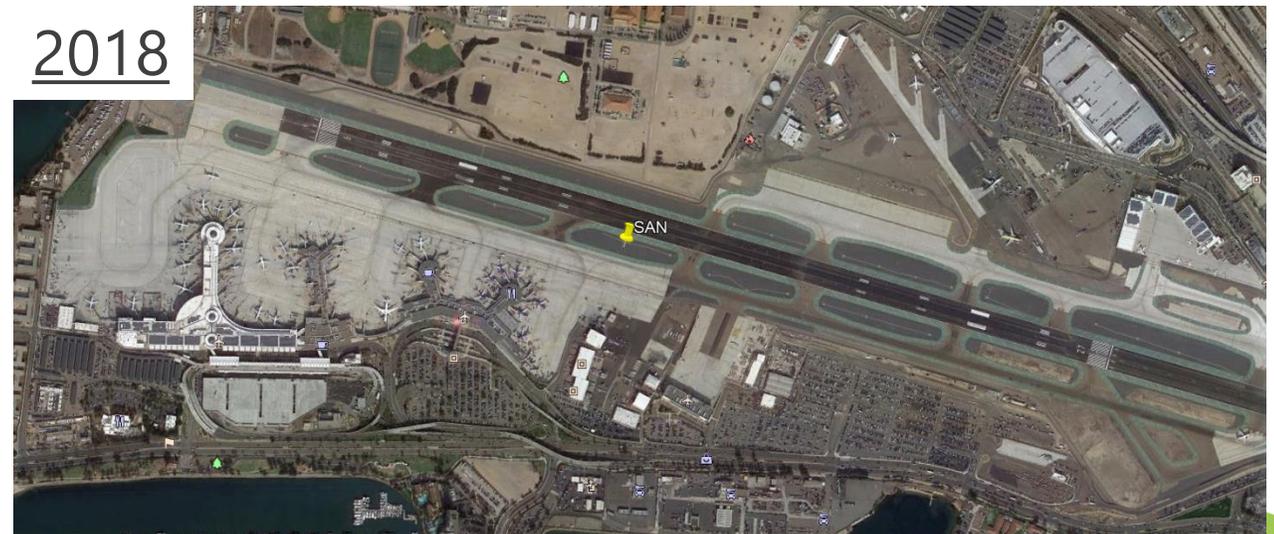


Image Source: TransCore, 2018

Flexible Landside Facilities

- ▶ Why is this important
 - Civil infrastructure can be designed to last 50 to 75 years
- ▶ Change Example: 9-11
 - No longer walk passenger to gate without security pass
 - Increased curbside activity
 - Reduced short term parking
 - Opportunity for increase long term parking



Flexible Landside Facilities

- ▶ Maximize limited space with multiple functions
 - Parking
 - Ground transportation
 - Rental cars
 - Unknown?
- ▶ Plan with change in mind
 - Multiple access points
 - Future expansion/modification
- ▶ Think in 3-D
 - Multi-level facilities can handle operations on multiple levels
- ▶ Consider the Passenger
- ▶ ACRP 03-47
 - Rethinking Airport Parking Facilities to Protect and Enhance Non-Aeronautical Revenue

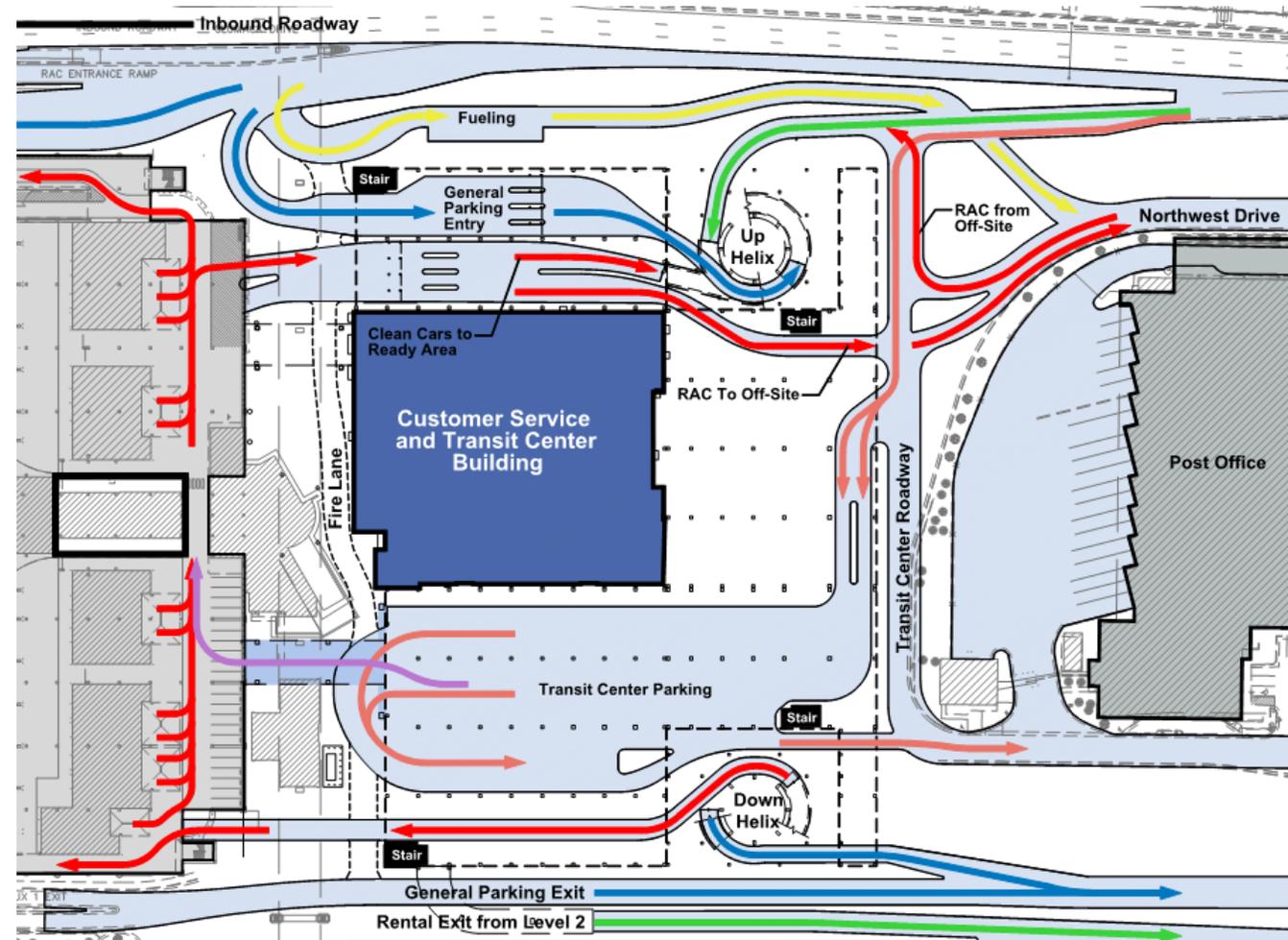


Image Source: Kimley-Horn, 2019