

<b>QUESTIONS</b> 5-Strongly Agree; 4-Agree; 3-Moderately Agree; 2-Disagree; 1-Strongly Disagree	AY 2011 Average	AY 2012 Average	2-Year Average
<b>COMMUNICATION</b>			
1. The objectives of the audit were stated clearly.	4.43	4.33	4.38
2. The auditor discussed key results with you during the progress of the audit.	4.21	4.00	4.11
3. Your concerns and perspective were adequately considered during the audit.	4.14	4.27	4.20
4. The final audit report was written in a clear, logical and organized manner.	4.29	4.53	4.41
<b>PROFESSIONALISM</b>			
5. The auditor(s) were courteous in their dealings with you.	4.71	4.47	4.59
6. The auditor(s) appeared to demonstrate technical proficiency while conducting the audit.	4.64	4.20	4.42
7. The auditor's requests for information were reasonable.	4.43	4.40	4.41
8. There were minimal disruptions to your operations due to the audit.	4.36	4.73	4.55
9. The auditor(s) displayed a professional, constructive, and positive approach during the audit.	4.57	4.50	4.54
10. The auditor's conclusion(s) and opinion were logical and well documented.	4.57	4.07	4.32
<b>AUDIT IMPACT</b>			
11. A discussion draft audit report was delivered to you in a timely manner.	4.36	4.13	4.25
12. The finding(s) contained in the audit were accurate.	4.36	3.93	4.15
13. The finding(s) contained in the audit were clearly stated and discussed.	4.43	4.13	4.28
14. The finding(s) contained in the audit were useful and/or valuable to you.	4.07	3.87	3.97
15. The time span from the start of the audit to the issue of the final report appeared to be reasonable.	4.29	4.36	4.32
16. The recommendation(s) provided were constructive and actionable.	4.25	4.08	4.16
17. Overall, you were satisfied with the purpose, scope, objectives, conduct, and results of the audit.	4.36	4.20	4.28
<b>Average Score For Survey</b>	<b>4.38</b>	<b>4.25</b>	<b>4.31</b>

	Above Target	>= 4.25
	At/Near Target	< 4.25 >= 4.00
	Below Target	< 4.00